

Logging into the Technicolor TG582n – Plusnet Help

(DESCRIPTION)

A man in a Plusnet shirt standing in front of a Plusnet banner.

(SPEECH)

MAN: Hello I'm Danny and welcome to Plusnet Help.

Today I'm going to show you how to log in to your Technicolor TG582n router. Firstly, we need to make sure your computer is connected to your router. This can be done wirelessly or by connecting with an Ethernet cable.

(DESCRIPTION)

An internet browser is shown, 192.168.1.25 is typed into the address bar

(SPEECH)

Danny: Now open up your browser and type in 192.168.1.25 into the address bar as shown. Know that you will still be able to do this even if you can't connect to the internet.

(DESCRIPTION)

A log in page is shown. Then the credit card sized 'handy reference card' which has details of the Wi-Fi network name/password and router address/password.

(SPEECH)

Danny: You'll then be prompted for a username and password these are provided on the card that comes with your router.

The username should be 'admin' and the password the serial number on your router.

This is also printed on the underneath of your router and please make note the serial number its case sensitive.

(DESCRIPTION)

The username and password are typed into the login page, then the 'OK' button clicked. The router home page loads. This lists details about the router, included the software version it is running on, and whether it is connected to the internet.

(SPEECH)

Danny: Now we see the router homepage which looks like this.

(DESCRIPTION)

The FTTC version of the router homepage is shown, this has a link at the bottom for 'Advanced Options'.

(SPEECH)

Danny: If however yours looks like this you can click advanced settings and this will take to the same router home page as displayed.

(DESCRIPTION)

The previous router homepage is shown.

(SPEECH)

Danny: You are now logged into your Technicolor TG582n router.

From here you can see a home network and make changes as you wish.

(DESCRIPTION)

Title: How to change your wireless channel

The router setting are shown with Channel highlighted.

Title: How to change your wireless password

The router settings are shown with WPA-PSK Encryption Key highlighted.

(SPEECH)

Danny: If you'd like to change your wireless password or your wireless channel, we have support videos to help you do so.